

# Exceptional Circumstances Service

## Additional Bin and Waste Collection Application



Please return completed application form to:

In Person: District Council of Yankalilla, 1 Charles Street, Yankalilla  
For more information phone 08 8558 0200 or visit [www.yankalilla.sa.gov.au/waronwaste](http://www.yankalilla.sa.gov.au/waronwaste)

Please note: All applications for Exceptional Circumstances (EC) Services are required to be submitted in person to the address above. Alternatively you can email to [council@yankalilla.sa.gov.au](mailto:council@yankalilla.sa.gov.au) with copies of proof of identity and residency as below.

Please present the following proof of identity and District Council of Yankalilla residency at the time of application:

- Photo ID (local address), or
- Photo ID (non-local address) and one of the following: rates notice, tenancy agreement, utilities bill or a signed statutory declaration stating you are living permanently/full time within the District Council of Yankalilla.

If you are applying as a large family please also provide:

- Your Medicare card(s) listing your family members, or
- A signed statutory declaration listing all persons living permanently in your household.

If you are applying due to special needs resulting in additional waste from medical products please also provide:

- Letter from doctor OR
- A signed statutory declaration

### Applicants Details:

Given Name(s):	<input type="text"/>	Surname:	<input type="text"/>
Email address:	<input type="text"/>		
Telephone:	<input type="text"/>	Mobile:	<input type="text"/>
Residential Address:	<input type="text"/>		
		Postcode:	<input type="text"/>
Mailing Address:	<input type="text"/>		
		Postcode:	<input type="text"/>
Assessment No: (if known)	<input type="text"/>		

### Secondary Contact (this person also has the authority to discuss this application)

Given Name(s):	<input type="text"/>	Surname:	<input type="text"/>
Email address:	<input type="text"/>		
Telephone:	<input type="text"/>	Mobile:	<input type="text"/>
Residential Address:	<input type="text"/>		
		Postcode:	<input type="text"/>
Mailing Address:	<input type="text"/>		
		Postcode:	<input type="text"/>

## Eligibility Details

Is your property a permanent dwelling?

No

Yes

Do you live there permanently, not a holiday house

If no, holiday homes are ineligible for additional bin services under Exceptional Circumstances, however, Annual Additional Bin and Kerbside Collection Services are available for an additional fee from FRWA.

Do you operate a small business at your property?

No

Yes

Holiday rentals, childcare centres, kindergartens and privately run home childcare are considered businesses.

If yes, businesses are ineligible for additional bin services under Exceptional Circumstances. For additional kerbside service options for businesses please email [admin@frwa.com.au](mailto:admin@frwa.com.au) or visit [www.frwa.com.au](http://www.frwa.com.au).

How many people live permanently in your dwelling?

How many children living permanently in your dwelling use nappies?

Does a member of your household have special needs resulting in additional waste (including incontinence products)?

No

Yes

How many 140L general waste (blue lidded) bins are currently at this address?

How many 240L recycling (yellow lidded bins) are currently at this address?

## Bin Retrieval Details (please tick one)

I would like the additional EC bin delivered to my property address as shown above

Note: to support the introduction of these new services, FRWA will deliver additional bins until the end of August 2018 for applications approved before 10 August 2018. All bins are to be collected by the customer from the Yankalilla Waste & Recycling Depot after this date.

Yes

I will collect the EC bin(s) from the Yankalilla Waste & Recycling Depot

Note: Bins will only be available for collection after 18 June 2018

Yes

## Notice to Applicant:

1. Exceptional Circumstances (EC) provisions aim to assist large families; households that produce nappies or domestic medical waste. Eligible households may apply for free fortnightly kerbside collection of one additional 140L EC waste bin (in addition to the one 140L general waste bin fortnightly collection provided as part of your Council rates).
2. You are required to provide documentation (such as driver's licence, passport and/or Medicare card) to prove your identity and circumstances, as part of this application.
3. Additional bins granted under Exceptional Circumstances are required to display an 'Exceptional Circumstances' sticker in the appropriate colour for the current financial year.
4. Council will contact you to advise of the outcome of your application. If successful, an Exceptional Circumstances sticker will be provided.
5. Applications for this service are required to be submitted annually (on a financial year basis). A renewal application will be issued prior to the end of the current financial year and a new sticker issued upon approval of the application.
6. Exceptional Circumstance bins will not be collected over part of the peak summer school holiday period. During this time, blue lidded general waste bins will be collected weekly.

7. The Fleurieu Regional Waste Authority (FRWA) may conduct bin audits on Exceptional Circumstance bin services households.
8. FRWA reserves the right to cease a collection service where there is a repeated misuse of the service. This includes removal of the Exceptional Circumstances bin(s) if it is found that the conditions under which it was approved are false or have changed and the application does not comply with conditions.
9. Applicants need to advise Council when/if they become ineligible for the Exceptional Circumstances bin(s). When this occurs, the Exceptional Circumstances bin(s) will be emptied on the next available collection day and will be removed by FRWA on that day.

**Declaration:**

I hereby apply for an Exceptional Circumstances Service Additional Waste collection described in this application, in my name, in accordance with the conditions stated in the Notice to Applicant above.

Signature of applicant:

Date:

**Office Use Only:**

ID verified (officers initial)

Application date:

Approved  Not approved

Proof of Identification Provided

Photo ID (Council Address) OR  Photo ID (Non-Council Address) plus one of the following

Rates / Rental / Utility Notice

Statutory Declaration

Proof of Large Family Status Provided

Medicare Card/s OR  Statutory Declaration

No. Bins requested 

EC Red Lid	
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No. Stickers requested:

No. Bins approved 

EC Red Lid	
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No. Stickers approved:

Reference number advised to customer

Sticker Number (if applicable):